

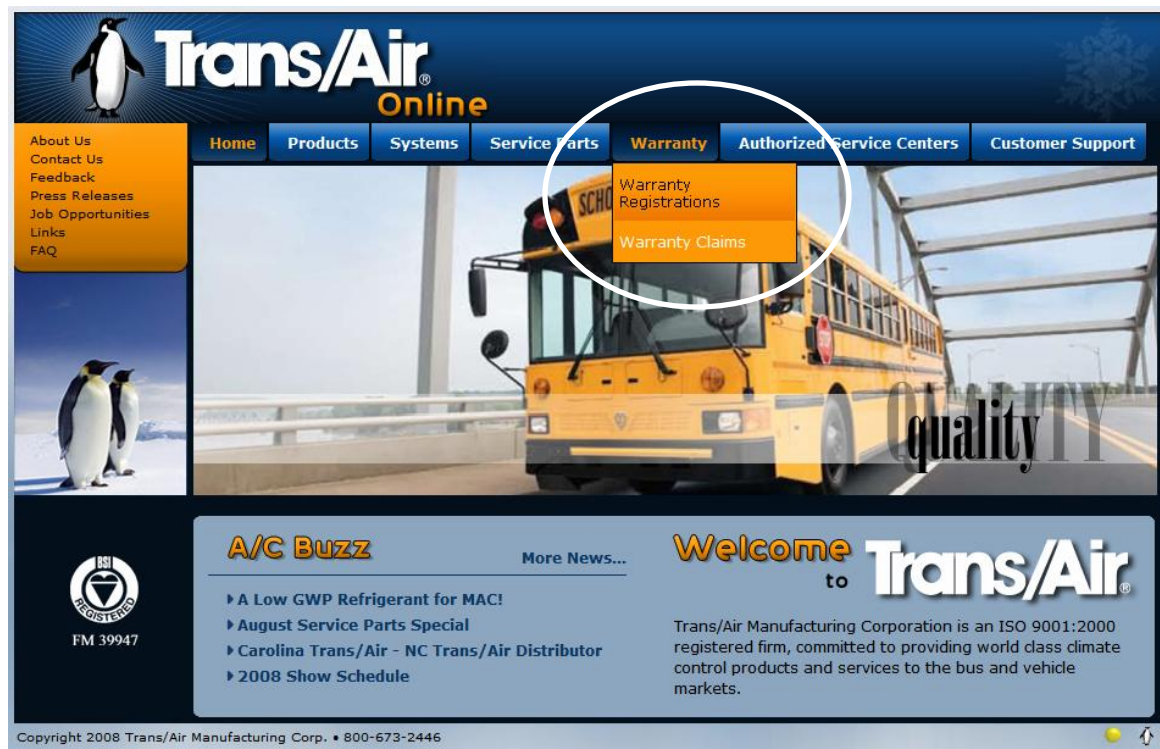


General Guide to Registering Your Trans/Air System Online

**All information contained within the website screen shots are for
illustrative purposes only**

09-02-08 REV A

- Go to www.transairmfg.com
- Select Warranty Registrations from the Warranty Drop Down on the Main Menu



- Enter a warranty registration number (you can find this number at the top right corner of the multi-copy warranty registration form in the back of your owner's manual).
 - If you cannot locate a warranty registration number, you may try searching the system using the VIN number.
- Make a selection from the "Relationship to Bus" drop down (This field is for Trans/Air for informational purposes only)
- Click on the SEARCH Button

Trans/Air Online

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Warranty Registration

Trans/Air Manufacturing is proud to offer an industry exclusive, two year warranty on all Trans/Air systems. Our products have been designed and manufactured to provide years of continuous and reliable service. In the event of a warrantable failure, rest assured that our commitment to customer service will be extended immediately through Trans/Air's comprehensive Warranty Program.

In order to experience the full benefits of your warranty, it is imperative that your Trans/Air system be registered completely and accurately. Failure to properly register the system will adversely affect the availability of warranty coverage. A properly registered system will enable Trans/Air to respond immediately in the likely event of a warrantable failure. A multiple carbon copy Warranty Registration Form is located in the back of your Trans/Air General Owner's Manual OR you can **Register your Trans/Air System Online** using the form to the right.

Warranty Registrations Online

To register online and/or check your warranty status, please enter your warranty registration number here (you can find this number at the top right corner of the multi-copy warranty registration form in the back of your owner's manual). If you cannot locate your warranty registration number, you may try searching our files using your VIN number.

Warranty Registration Number:

VIN Number: (secondary search only)

Relationship to Bus:
 -- Select One --
 -- Select One --
 Installer
 Dealer
 End User

Search

Warranty Summary

- If your registration was FOUND in our system, you will get a screen that looks like this...
- If the Dealer Name or End User Name is highlighted in red you have the option of clicking on these links to add this information (see two picture subsets below for what these forms look like).
 - It is to the End Users benefit to enter their information ALONG WITH AN **IN SERVICE DATE** to have the warranty period calculate based on this date instead of when the system was installed

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Warranty Registration

The warranty registration you entered was found in our system.

Warranty Summary

Warranty Registration Number: JP0001
VIN Number: 123456VINNUMBER123456
System Name: TA73B9633 Dash Freeblow

Installer Name: Trans/Air Manufacturing
Dealer Name: **Enter Dealer Information**
End User Name: **Enter End User Information**

Installation Date: 08/01/2007
Expiration Date: 08/01/2009

[Printable Version](#)

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- If your registration was NOT FOUND in our system, you will get a screen that looks like this...
- If you have all the INSTALLER information (whether or not you are the Installer) then you should proceed by clicking the “Add this Warranty Registration Online” button.
- If you want to register the Trans/Air system, but DO NOT HAVE the INSTALLER information, please contact Trans/Air

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Warranty Registration

Warranty Not Found

The warranty registration number you entered could not be found in our system. If you would like to add this registration as new, you must at least have the all of the installer information, including the major component serial numbers, wiring kit, piping kit, and mount kit part numbers.

[Add this Warranty Registration Online](#)

If you do not have the necessary installer information, and would still like to register or check the warranty status of your system, please contact the Trans/Air Warranty Department.

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- Enter the VIN NUMBER of the vehicle with the system installed
- If you know the INSTALLER NUMBER, enter it here and you do not have to fill in any of the white section
- If you DO NOT KNOW the INSTALLER NUMBER, you MUST enter this information manually in the white section (ALL FIELDS ARE REQUIRED IN THE WHITE SECTION)

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Warranty Registration

Installer Warranty Information

Warranty Registration Number: **Z99999**

VIN Number *

Installer Number

If you do not know the Installer Number, please fill out entire white section below with your Installer Information.

Installer Information

Name

Email Address

Company Name

Address

City

State

Zip

Phone

Bus Information

System Name *

- Enter the Trans/Air System name of the system installed (i.e. TA73B9633 Freeblow OR any information you have about the system installed)
- Enter the Installation Date of the system installed (You MUST enter the correct format mm/dd/yyyy)
- Enter the Bus Manufacturer (i.e. IC Corporation, Blue Bird, Starcraft, Turtle Top)
- Enter the Bus Model (i.e. CE, BBCV, Safe-T-Liner, Conventional, Rail Front Engine, Rail Rear Engine)
- Enter the Body Number (if no body number can be located – say “None”)

Phone

Bus Information

System Name *

Installation Date *
mm/dd/yyyy

Bus Manufacturer *

Bus Model *

Body Number *

Registration Detail

- The Registration Detail will help us determine what Trans/Air components are installed on your vehicle in order to assist in the event of a warranty issue.
- The more information you can provide here, the better
- Serial numbered items are VERY important – these tell us the Evaporator(s) / Condenser(s) / Compressor(s) of the installed system
- The first item you enter in this section MUST BE A SERIAL NUMBER.
- Please enter an Evaporator or a Condenser or a Compressor serial number in the # 1 Part / Serial Number field provided
 - Evaporator serial numbers must have an “E” preceding
 - Condenser serial numbers must have a “C” preceding
- Electrical Kit / Piping Kit / Engine Mount Kit part number information is also important in indicating how the installed system is tied together
- To add additional items in the registration detail, click on “Add Another Item”
- On all additional items, please indicate whether the item is a serial number or a part number.
 - If you are unsure of whether the item is a serial number or a part number, leave “Serial Number” selected
- If you need to remove the last item in the registration detail, click on “Remove Last item”
- While on this screen, you can edit any already entered item as needed
- When you are finished entering registration detail, click on “Continue”

Registration Detail

To ensure that we can assist you most efficiently in the event of a warranty issue, please be sure to enter as many of the described items listed below. At least one serial number item listed must be entered in this section in order to validate a warranty registration.

- Evaporator Serial Number(s)
- Condenser Serial Number(s)
- Compressor Serial Number(s)
- Electrical Kit Part Number(s)
- Piping Kit Part Number(s)
- Engine Mount Kit Part Number(s)

	Part/Serial Number	Type	
1*	E999999	Serial Number	The first item is required and must be a serial number.
2	C999999	Serial Number	
3	654HL4567	Serial Number	
4	503525-01	Serial Number	
5	4012725-02	Part Number	
<input type="button" value="Add Another Item"/> <input type="button" value="Remove Last Item"/>		Part Number Serial Number	

* required fields

- On this screen you are able to check all your entered information prior to finishing
- If you should need to edit any information you've entered, click on and of the "Edit" links showing
 - Once you click Finish, your information is sent to Trans/Air
 - Clicking the back button and editing will not change the already sent information
 - If you need to make additional changes you will have to contact Trans/Air
- Entering Dealer or End User information is OPTIONAL .
- If you wish to enter Dealer and/or End User information, click on the appropriate button at the bottom of the screen (See the two picture subsets below for what these forms look like
 - Although NOT REQUIRED, this step may be necessary when, for whatever reason, the End User or Dealer is having to supply all the warranty registration information, including the installer information, for the installed system.
 - It is to the End Users benefit to enter their information ALONG WITH AN IN SERVICE DATE to have the warranty period calculate based on this date instead of when the system was installed.

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Warranty Registration

Please Check Your Information

Warranty Registration Number: Z999999
VIN Number: 123456VINNUMBER12345 - edit

Bus Information - edit

System Name: TA73B9633 Freeblow
Bus Manufacturer: IC Corportation
Bus Model: CE
Body Number: 123456
Installation Date: 01/01/2008

Registration Detail - edit

Item 1: E999999 - serial number
Item 2: C999999 - serial number
Item 3: 654HL4567 - serial number
Item 4: 503525-01 - serial number
Item 5: 4012725-02 - part number

Installer - edit

Customer Number: 99999
Company: Trans/Air Mfg
Address: 480 E. Locust St.
City: Dallastown
State: PA
Zip: 17315
Phone: 717-246-2627
Email: Trans-Air-Lehnert@worldnet.att.net

Enter Dealer Information (optional)

Enter End User Information (optional)

Finish

Cancel

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Warranty Registration

End User Warranty Information

Warranty Registration Number: Z999999
VIN Number: 123456VINNUMBER12345
In-Service Date: 01/01/2008

Name: _____
Email Address: _____
Company Name: _____
Address: _____
City: _____
State: _____
Zip: _____
Phone: _____

Continue Back Cancel

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Warranty Registration

Dealer Warranty Information

Warranty Registration Number: Z999999
VIN Number: 123456VINNUMBER12345
In-Service Date: 01/01/2008

Name: _____
Email Address: _____
Company Name: _____
Address: _____
City: _____
State: _____
Zip: _____
Phone: _____

Continue Back Cancel Registration

- After clicking “Finish” on the previous screen, you will see the screen below indicating your submission of Warranty Information to Trans/Air
- Click on the “Printable Warranty” button to view the warranty summary
- PRINT A COPY OF THIS SUMMARY FOR YOUR FILES
- **PRINT A COPY THAT WILL TRAVEL WITH THE VEHICLE IN WHICH THE SYSTEM IS INSTALLED**
- If you want to register other systems, click on the “register another warranty” link

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Warranty Registration

Thank you for registering your Trans/Air system! Please allow at least 2 business days for information to be processed into our system. Do not hit the back button; you cannot re-submit your form. If you have submitted your form with errors, please contact the Trans/Air Warranty Department.

[Printable Warranty](#)

1. Print a copy of this warranty registration for your files.
2. Attach another printed copy of this warranty registration in the back of your Owner's Manual.

Would you like to [register another warranty?](#)

Warranty Registration Number: **Z99999**

Trans/Air[®]
Manufacturing Corp.

Online Warranty Registration Report

www.transairmfg.com

UNIT INSTALLED BY

Company Name Trans/Air Mfg		Telephone 717-254-2627
Address 450 E. Locust St.		
City Dallas	State PA	Zip 17315
Bus Manufacturer IC Corporation	System Name TA725553 Problow	
Bus Model CE	Body Number 123456	
Bus Vin 123456789012345		
Installation Date 01/01/2008		

UNIT INFORMATION

End User Name		Telephone
Address		
City	State	Zip
Bus Dealer Name		Telephone
Address		
City	State	Zip
Date In Service	Expiration Date	

REGISTRATION DETAIL

Item Number 054H-4257
503525-01
4012725-01
8999999
C999999

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