

Trans/Air Service Center Authorization Agreement

Please fill in the information below and Email, Mail or fax (717-244-7088) to Trans/Air to arrive no later than 2 weeks from date received.

Please fill out a Service Center Authorization for each one of your service locations to be listed on the Trans/Air web site.

Company Name: _____

Shipping/ Service Center Address: _____

Service Center Phone: _____

Fax: _____

Email address: _____

Customer Number: _____

Mailing/ Billing Address: _____

Phone: _____

Fax: _____

YES NO

___ ___ Do you have evacuation, recycling, and charging equipment for R134A?

___ ___ Do you have crimping tools for R134A Bead-Loc, Aeroquip E-Z Clip and Burgaflex Clip-lok fittings?

___ ___ Do you use a micron gauge for evacuating the system?

___ ___ Do you have 24 hour service capability?

___ ___ Do you have Mobile service capability?

Please check to verify your acceptance of the following terms:

___ Agree to prior authorization before performing repairs and write authorization number on Trans/Air warranty claim form.

___ Agree to return RMA parts within 30 days of repair and write RMA number on Trans/Air claim form.

___ Agree to obtain parts to perform repair from Warranty Department, unless otherwise authorized.

___ Added R134A refrigerant is billable on warranty repairs at no more than \$12.00/lb.

___ Agree to file warranty claims using Trans/Air flat rate schedule on form WR007.

___ Agree to file for warranty reimbursement using the Trans/Air warranty claim online at www.transairmfg.com within 30 days of date of repair.

___ Agree to follow Trans/Air warranty policies and procedures.

What is your current labor rate? \$ _____

If your company's labor rate changes, please send letter of change on company letterhead to our warranty department

YES NO

___ ___ Does Trans/Air have a charge account with you in good standing?

___ ___ Do you want to be listed on the Trans/Air Service Center web Page? (Check Yes to be listed on Web Page, Check No and we assume you are working on your own fleet and do not want to be contacted by the public.)

Suggestions or improvements: _____

Signed: _____

Date: _____

Print name: _____

Phone: _____

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