Service Advisory
RT65 & RT96 Rooftop Units

In keeping with our philosophy of continuous improvement in our products & services, we are pleased to announce the following improvements to Trans/Air RT65 & RT96 Rooftop Units, which will enhance the performance of the system. This Product Improvement is specifically for the RT65 unit with a serial number below “RT180186”, and for the RT96 unit with a serial number below “RT180175”.

(1) Trans/Air has designed a kit (Part number 305421) to eliminate the possibility of air leaks between the cover, and the evaporator section, of RT65/96 rooftop units. See Fig 1

(2) Increased airflow may be obtained by removing the (4) blue air filters at the evaporator coils inside the return air grill. (2) At each evaporator coil. The black or blue return air filter, is more than sufficient to clean the air entering the evaporator. See Fig 2 for instructions.

(3) Visually inspect the block valve to verify proper installation. See Fig. 3 for instructions

Your total satisfaction with our products is very important to us, so these enhancements to the Trans/Air system will be at no cost to you. For your convenience, you may call Trans/Air and we will send you the above evaporator panel kit, and you can install them per the instructions in the kit. Or if you desire, however, you may take your vehicles to an Authorized Service Center and they will install the panels, remove the filters, and inspect the block valves, at no charge to you. For the location of one of our authorized service centers, please visit our website at www.transairmfg.com or contact us at 1-800-673-2446.

Trans/Air Product: All RT65 & RT96 rooftop Systems.

Compensation: Special authorization code 18002A
Flat rate 1.5 hours per unit

Authorization: Craig Smith, Warranty Manager

Distribution: E, F (All, Website)

For questions, please call Trans/Air Mfg. at 800-673-2446

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Fig 1 (A full size drawing is included in kit)

(1) Remove return air screen & filter  
(2) Remove (four) pieces of the blue filter material (two from each side)  
(3) Replace return air screen and filter

Fig 2
NOTE: Fig. 3 is the RT-96.

The RT-65 has the same block valve orientation. (The piping is slightly different)